The Town of Davidson

College Town, Lake Town, Your Town

New Mobile App

- Core value: Open communication is essential to an **engaged citizenry**, so town government will seek and provide accurate, timely information and promote public discussion of important issues.

- Another tool to provide information to and hear from our citizens

College Town. Lake Town. *Your Town.*

New Mobile App and SeeClickFix
PIO Cristina Shaul
January 9, 2018

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Why an app?

- Great way for citizens to get information and interact with us

- Growth in mobile device ownership
  - 58% smartphone
  - 42% tablet
  - 38% of website traffic generated from mobile devices in 2016

- Easy to download and use

What can it do?

- Alert Center
- Town News Center
- Agendas
- Watch meetings
- Staff Directory
- **SeeClickFix**
- Search
- Get eCrier
- Get CharMeck Alerts

- What's Happening?
- Dine
- Shop
- Stay
- Park
- A Day in Davidson
- Parks & Trails
- Greenway map

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How do I get it?

Apple devices:

- Go to App Store and search:

"CivicMobile" (not "CivicMobile Preview" or CivicMobile Demo")

- Search: Davidson, NC

Android devices:

- Go to Google Play and search:

"Town of Davidson"

No need to sign in – click "Do Not Show This Again" and click "Cancel"

SeeClickFix

- Module for citizens to log communications re: public services
  - Collects requests, distributes them to staff, and communicates back to citizens in a centralized way

- Mobile app icon and website
  - How Do I? SeeClickFix
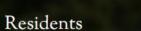 - URL: https://seeclickfix.com/davidson/report

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Search

Residents   Town Government   Doing Business   Things To Do   How Do I...

Stay Connected   CharMeck   Garbage &   Staff Directory   Calendar   Open Town Hall
                   Alerts   Recycling   Join the
                                Information   Conversation

The Town of Davidson

North Carolina

Residents | Town Government | Doing Business | Things To Do | How Do I...

Search

Apply For

Contact

Pay

Request

SeeClickFix

View

Home › How Do I...

How Do I...

Apply For

Alarm Permit
Building Permit
Business Registration
A Job in Davidson
Development Permits (Residential and Commercial)
Nonprofit Grant
Sign Permit
Tree Permit

Contact

Fire Department
Mayor & Commissioners
Police Department
Town Staff

Pay

Parking Violations
Parks & Recreation Registration

Request

CharMeck Alerts
Civics 101 Course
eCrier Alerts
Home Security Check
Smoke & Carbon Dioxide Detector Installation

SeeClickFix

View

Bid Postings
Budget
Business Directory
Commercial Property Listings
Garbage & Recycling Collection Schedule
Services A-Z
Town of Davidson Ordinances

Davidson, NC
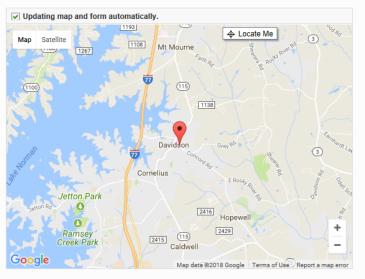[Change location]

📍 Follow this Place

Issues   Answers   Neighbors   Watch Areas

🖉 Report an Issue

The Town of Davidson is using SeeClickFix to . . .

The Town of Davidson
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- Streamline channels of requests
- Increase the town's responsiveness to our citizens
- Enable citizens to see progress and timeline for resolution
- Improve record-keeping, internal communications, and allow the town to track trends

Get Involved >>

REPORT AN ISSUE

Help

☑ Updating map and form automatically.

Map | Satellite

⊕ Locate Me

Davidson

Lake Norman

Jetton Park

Ramsey Creek Park

Cornelius

Hopewell

Caldwell

Google

Map data ©2018 Google   Terms of Use   Report a map error

Find your Location

Drag the marker to the location of your issue or simply type in its address.

Where will this report go?

Street Address *

City/County *

Davidson

State/Province *

North Carolina

Step 1 of 2

Next »

SeeClickFix

- Types of requests:
  - Code Enforcement
  - Public Works
  - Public Safety
  - General
- We can manage requests from citizens from anywhere
- Log requests in a queue and respond based on location and urgency

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SeeClickFix Benefits

- Streamlines channels of requests

- Increases responsiveness to citizens

- Enables citizens to see progress and timeline for resolution

- Improves record-keeping, internal communications, and allows us to track trends

Download our new app today!

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